

Text Description of Area Map for Hele-On Kako'o Paratransit - HILO

Definitions

Paratransit means an advanced reservation, origin-to-destination transportation service for persons with disabilities who are unable to use the regular fixed route Hele-On bus system within the Hilo and Kona areas.

Fixed Route means a system of transporting individuals including but not limited to specified public transportation service on which a vehicle is operated along a prescribed route according to a fixed schedule. The intra-Hilo and intra-Kona bus fixed routes are determined by the Federal Transit Administration (FTA).

One-Mile Buffer means corridors whose boundaries extend up to one (1) mile radius beyond the intra-Hilo and intra-Kona Hele-On fixed bus routes, provided that road(s) and destination(s) are safely accessible by the paratransit vehicle

Service Area

The Hele-On Kako'o paratransit service area that complements the intra-Hilo fixed route bus system extends from Kalaniana'ole Avenue (King's Landing area in Keaukaha) along the coast to Hawaii Belt Road, over the Singing Bridge, and out to the Wainaku Executive Center.

Hele-On Kako'o covers the lower part of Kawiki Road before the Kauhiula Road crossing. Services cover lower Wainaku up to Amau'ulu Road until Puoio Lane where the County road ends.

Service extends upland (mauka) from Bayfront to the end of the county road for Pi'ihonua Road. All Ainako and Ka'umana surrounding areas are covered up through Saddle Road. Service ends at, but includes, the Ka'umana City subdivision.

The entire length of Puainako, Kawaihina, and Haihai Streets are covered as are the surrounding areas within one-mile of these roads.

Service extends upland (mauka) from Ainaola Drive until just past the fork (Hoaka Road/Ainaola Drive).

Service going out towards Puna ends on Kanoelehua Avenue at the intersection of Mamaki Street.

Questions

If you have questions about Hele-On Kako'o services in a specific area, please call the Hawai'i County Mass Transit Agency at 961-8744 and ask for the paratransit specialist.