

Text Description of Area Map for Hele-On Kako'o Paratransit - KONA

Definitions

Paratransit means an advanced reservation, origin-to-destination transportation service for persons with disabilities who are unable to use the regular fixed route Hele-On bus system within the Hilo and Kona areas.

Fixed Route means a system of transporting individuals including but not limited to specified public transportation service on which a vehicle is operated along a prescribed route according to a fixed schedule. The intra-Hilo and intra-Kona bus fixed routes are determined by the Federal Transit Administration (FTA).

One-Mile Buffer means corridors whose boundaries extend up to one (1) mile radius beyond the intra-Hilo and intra-Kona Hele-On fixed bus routes, provided that road(s) and destination(s) are safely accessible by the paratransit vehicle.

Makai means the ocean side.

Mauka means the mountain side.

Service Area

The Hele-On Kako'o paratransit service area that complements the intra-Kona fixed route bus system runs along Highway 19 (Queen Ka'ahumanu Highway) from the Keahole Airport along the coast on Ali'i Drive to Kainaliu Beach Road in Keauhou. Along that route, the service area extends one (1) mile upland (mauka) on accessible roads and corridors and one (1) mile towards the ocean (makai).

Hele-On Kako'o service covers the entire length Kuakini Highway.

Hele-On Kako'o service extends upland (mauka) from the Queen Ka'ahumanu Highway on Kaiminani Drive and Hinalani Drive to Palani Road/Highway 190. Kaiminani and Hinalani Drive run mauka to makai. The area between these two mauka-makai running drives are covered.

The service area begins from Hamananama Street which crosses Hawaii Belt Road/Highway 190. Service extends mauka along Hawaii Belt Road/Highway 190 on Kaloko Road to Uanani Place and Hookele Street. Service also covers Mamalahoa Highway to Lawaia Road and Kuni Street.

The entire stretch of road from the start of Ane Keohokalole Highway (West Hawai'i Civic Center area), Henry Street (Safeway/Denny's area), and Kuakini Highway is also included in the service area. The area upland (mauka) from Ane Keohokale Highway to

Palani Road and up to Lawaia Road that crosses the Mamalahoa Highway is part of the service area.

Heading towards Captain Cook in a southerly direction where the Kuakini Highway ends, and Hawaii Belt Road begins, the service area extends one (1) mile upland (mauka). This includes the Mamalahoa Highway, which runs parallel to the Hawaii Belt Road, and continues to Kalamakowali Homestead Road in Captain Cook.

Questions

If you have questions about Hele-On Kako'o services in a specific area, please call the Hawai'i County Mass Transit Agency at 961-8744 and ask for the paratransit specialist.